

**INTERVIEW VIDEO** 

## PERSONNEL AND RECRUITING

Our Mission: We recruit and select quality employees. We retain them by providing career development opportunities.

## WHAT QUESTIONS DO YOU WANT ANSWERED?

## Agenda

- Role of Sheriff's Personnel
  - County HR, PSG, DHRO's and Hiring Managers
- e-PAR process
- Filing a Vacancy, Recruitment Process, Selection
- New Employee Onboarding
- Employee Performance Review (EPR)
- Separations
- Position Management
- Other HR Related Items

#### MEET OUR TEAM



Melissa Martinez

HR Manager



Linda Murphy Sr DHRO



Ruby Reyes

DHRO



Elaine Schible
DHRO



David Louch



Kristina Gomez



Natasha Young HRS



Brenda Rodriguera HRS



Alicia Pflieger



Kaitlyn Woods HRS



Kim Tena Perez

## Roles

County Human Resources

**Public Safety Group** 

Sheriff's Personnel

DHRO / HRS

Hiring Managers

## **THE e-PAR Process**

**Electronic Position Action Request** 

## **Electronic Position Action Request**

The formal electronic process used to initiate personnel-related transactions. It serves as the official record for personnel changes, ensures consistency and compliance with organizational policy and financial guidelines. The e-PAR goes through the approval chain of command, HR representation, and other relevant parties.

## When is an e-PAR needed?

- Fill a vacancy
- Promote an under-filled incumbent
- Hire temporary/temporary assignment to higher class (TAHC)
- Dual fill
- Reclassification
- Temporary Assignment Duty (TAD)
- Other actions (Specialized Assignments, Bilingual, etc.)

### How to Fill Out an e-PAR

- Sheriff's website
  - Bureaus > Human Resources > Personnel > ePAR
    - ePAR Index (sdsheriff.com)
- Position numbers, Department ID and location codes
  - Position Report (Chrome Only)
- Selecting the approvers
- When can you submit an ePAR?

## The Approval/Review Process

#### **Personnel Review Only**

- Fill a vacancy
- Promote an under-filled incumbent

## Budget and Undersheriff Review

- Hire temporary/temporary assignment to higher class
- Dual fill
- Reclassification
- Other actions (Specialized Assignments, Bilingual, etc.)

## **SCENARIO**

You have a Sergeant or
Supervisor who is going on
extended leave. You want to
have a temporary 'Acting'
Sgt. or Supervisor. Does the
e-PAR have to go through
the budget phase?

## Yes

The e-PAR will be reviewed by Budget and the Undersheriff.

## Filing a Vacancy

Recruitment, Selection, and Background Process

# What Do You Do If... You have a vacancy or you anticipate a vacancy

- Contact Personnel DHRO/HRS
- Personnel SharePoint:
  - Bureaus > Human Resources > Personnel > Professional Staff Page

### What is Your Role?

#### **Professional Staff Vacancy**

- Notify DHRO/HRS when a vacancy has occurred or of anticipated vacancy
- Work with DHRO/HRS on various options to fill the vacancy
- Determine the Subject
   Matter Expert (SME), panel
   members, rater of
   applications for DHR

#### **Sworn Vacancy**

 Notify Career Path Sergeant when a vacancy has occurred

## Recruitment Plan: Things to Consider

- ☐ Is there an exiting list?
- New recruitment or transfer notice
- □ Department/Division current and future needs (succession planning)
- ☐ Type of recruitment needed: regular/promotional/dept select
- □ Ideal candidate
- ☐ Review job announcement or transfer option
- □ Advertising: publications/social media
- Subject Matter Expert vs Interview Panel
- Develop interview questions
- □ Participate in candidate selection

## **Selection Process: Things to Consider**

When you partner with the DHRO/HRS, provide input for the following:

- ☐ Job Announcement supplemental questions / rating factors
- Application review
- □ Timeline
- Develop interview questions
  - □ Create anticipated responses
  - □ Scoring
  - Evaluation mechanisms
- Determine panel members
- ☐ Selecting the best candidate for your division

## **Background Process**

- Sworn vs. Professional Staff
- Timeline: Sworn 4-6 months / Professional Staff 4-6 weeks
- Items covered
  - ☐ Limited Security Clearance
    - Initial background screening (done before interview)
  - □ Records Check
  - Personal History
  - ☐ Employer, Personal and Landlord References
  - Social Media Check
  - ☐ Credit check, when applicable
  - ☐ CVSA and fingerprints
  - ☐ County medical and e-Verify

## **SCENARIO**

My Captain was notified that our candidate was disqualified. They would like to know the specific reason why. Can you tell me this?



The reasons are not shared with the Hiring Manager or the Candidate. This information is considered confidential information

## NEW EMPLOYEE ONBOARDING

Training, Establishing Expectations and Evaluations

## **New Employee Onboarding**

#### **DHRO/HRS Role**

- □ County/Sheriff New Employee Orientation (NEO)
- NeoGov Onboarding Direct
   Deposit, 19, W4, Authorization to
   Drive
- □ Review Job Description
- → ID Badge

#### **Supervisor/Manager Role**

- ☐ Orientation work location, schedule, dress code, parking, facility tour, equipment
- Computer access
- ☐ Training plan
- ☐ Review responsibilities
- Setting expectations
- Monthly and Annual Employee Performance Review (EPR)

## **SCENARIO**

I have two new employees starting on the same day.
One is an entry level clerical position, and one is a Correctional Counselor.
Should I create separate expectations?

## Yes

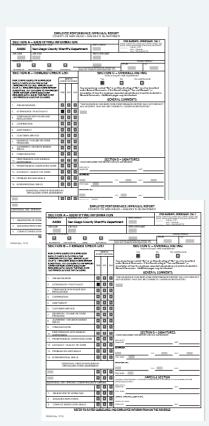
Both new employees should receive expectations for their specific assignments and classifications.

## EMPLOYEE PERFORMANCE REVIEWS (EPR)

Appeals, Roles, Salary Increases, Timelines and Non-retention

### **ROLE OF THE REVIEWER**

- Review job responsibilities
- Set expectations in advance
  - Provide copy EPR
- □ Track timelines
- Know difference of step class or broadband
  - Is an ESAP needed?
- Discuss the importance of monthlies
- ☐ Partner with DHRO/HRS to discuss any concerns



## **EPR Process: Things to Consider**

- □ Receive the pre-populated EPR form 45-days prior to the end of the rating period
- ☐ Draft the EPR assignments, training, accomplishments
- ☐ Send draft to the 'Reviewer' for input
- ☐ Meet with the employee to discuss the EPR draft, in private
- Make changes to the draft, if needed
- ☐ Provide final EPR to employee for electronic signature
- ☐ Timeline finalize EPR within 30-days of the end of the rating period
- ☐ Appeal process contact DHRO/HRS
- ☐ Send completed EPR to: <a href="mailto:performance.reviews@sdsheriff.org">performance.reviews@sdsheriff.org</a>

## **SCENARIO**

I have an employee that has not received any monthlies, or a mid-evaluation. They are in their 11<sup>th</sup> month of probation. Can I fail them on probation without these?

# Depends

However, every situation is unique and should be discussed with your Chain of Command, DHRO/HRS, and Employee Relations.

## **SEPARATIONS**

Process and Exit Interviews

## **Separation Process**

Employee(s) leaving the department

- Notify DHRO/HRS
- Get resignation/retirement/transfer request in writing
  - Send to DHRO/HRS
  - Submit ePAR
- DHRO/HRS will reach out to the employee
- DHRO/HRS will schedule exit interview and discuss final pay

### **Exit Interview**

What is an Exit Interview?

A meeting in-person or virtually

Who conducts the Exit Interview?

The DHRO/HRS will contact the employee to schedule the exit interview

What is the purpose?

To learn about the individual's experience working for the Sheriff's Dept, their perception of the company culture, and reason for leaving

Why are Exit Interviews important?

Ability to identify opportunities to improve retention and engagement

## **SCENARIO**

Does someone in another bureau see the exit interviews for my staff?

## Yes

Exit Interviews are distributed to Command Staff.

## **POSITION MANAGEMENT**

Reclasses, Position Movement and Position Studies

### **Position Management Process**

#### **Various Types**

- A. Position movement between Dept. ID's
  - Internal approvals
- B. Adding a position
  - Classification Activity Requests (CARS)
  - New FY or Mid-Year
- C. Reclass a position
  - Vacant or encumbered
  - Classification Activity Requests (CARS)
  - Documents needed
- D. Position Studies
  - What is a position study?
  - What does the process involve?
  - What is the status of the study?



## **SCENARIO**

I need position number 12345 moved to a new department ID next pay period. Can Personnel make it happen?

## Yes

If request is approved by Command Staff.

## **Other HR Items**

## HARD TO RECRUIT CLASSIFICATIONS

Earn \$1000! The County has established a Referral Reward Program that rewards employees for referring candidates who are hired into identified hard to recruit jobs at the County.

Personnel Home (sdsheriff.com)

#### **Eligible Positions**

Sheriff's Emergency Services Dispatcher Trainee

Sheriff's Emergency Services Dispatcher

Sheriff's Detentions Supervising Nurse

Sheriff's Detentions Licensed Vocational Nurse

Licensed Mental Health Clinician

Sheriff's Detentions, Mental Health Clinician

Sheriff's Detentions, Chief Mental Health Clinician

**Deputy Sheriff** 

Sheriff's LE Cadet

Deputy Sheriff – Detentions/Court Services

Sheriff's Detention/Courts Cadet

Criminalist I

### **Contacts**

Personnel Division – General Questions

(858) 974-2001

Email: PersonnelDHRO@sdsheriff.org

Website: <a href="https://sdsheriff.sharepoint.com/HRB/Personnel/DHRO/SitePages/Home.aspx">https://sdsheriff.sharepoint.com/HRB/Personnel/DHRO/SitePages/Home.aspx</a>

Employee Performance Review (EPR) & Monthly Reporting

(858) 974-2728

Email: Review.Performance@sdsheriff.org

Website:

https://sdsheriff.sharepoint.com/HRB/Personnel/Employee%20Performance%20Measur

ement/SitePages/Home.aspx

Employee Relations – Documenting Performance Issues

Email: EmployeeRelations.HRB@sdsheriff.org

Website: <a href="https://sdsheriff.sharepoint.com/HRB/EmployeeRelations">https://sdsheriff.sharepoint.com/HRB/EmployeeRelations</a>

## QUESTIONS