## **Employee Relations**

Management Update October 2022

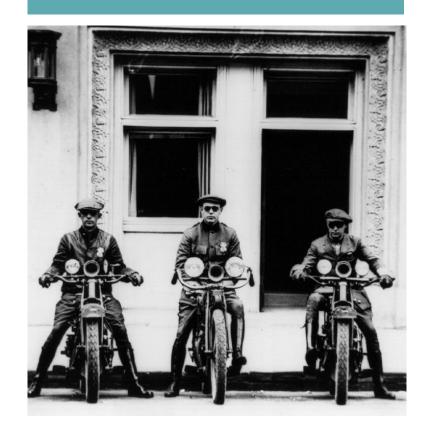


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Employee Relations Mgr.
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**Role & Purpose** 

**Strategies & Insights** 

**Associations & Unions** 

**Key Concepts for New Supervisors** 

Agenda

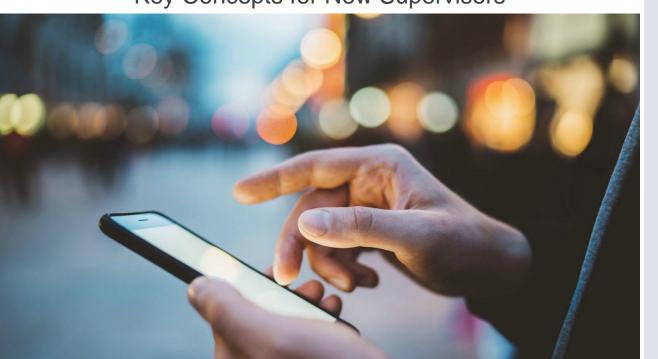
## Negotiate & Monitor Compliance Labor Contracts



- Wages & Premiums
- Hours of Work
- Leaves
- Policy Impacts
- Meet and Discuss
- Grievance Procedure
- Unfair Labor Practices
- No Discrimination

# I think I might need to do an....

Key Concepts for New Supervisors





MOD or Sick Leave Order



PIP – Performance Improvement Plan



Non-Retention



Schedule change or other MOA question

# Progressive Discipline

**Key Concepts for New Supervisors** 



**Employee Relations** 

Log Event

Memorandum of Discussion (MOD)

Order (Sick Leave)

**Internal Affairs** 

Written Reprimand

Suspension

**Demotion** 

**Termination** 



## Healthy Teams



Know your Teams - KSAs



Ensures Accountability



Assesses Risk/Reward



Provides Some Autonomy

## **Strong Teams**



Knows the Department's Mission



**Succession Planning** 



Scouting Philosophy (Collects Intel, Make Strategic and Informed Decisions



Rolls up Sleeves and Pitches in

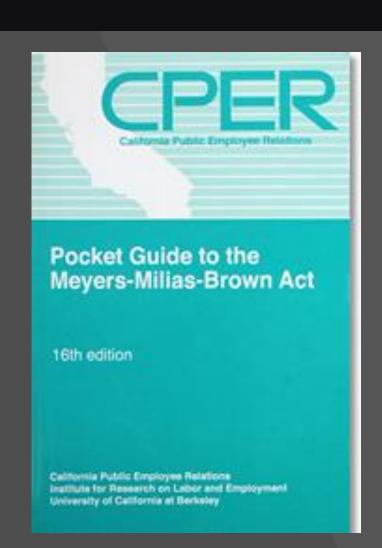
## Employee Relations Purpose – Advisory Role

## **Protect Employment Rights**

- Employees / Supervisors / Managers
- Associations / Unions

### Resolve Disputes - MOA / Comp Ordinance

Wages / Hours / Working Conditions



## Multiple Bargaining Unit = Multiple MOAs











DSA - Sworn

SM and DS

SEIU – Pro Staff

RN CL, MM, PS, MHC ASDCE - Pro Staff

CR and CM

Non-Represented

DHRO – AA II - UM

**Elected Official** 

Sheriff



## Protected Employment Rights Supervisors might Encounter

#### Communication

#### **Worksites Visits**



DSA and SEIU can Communicate with Staff



Enter the Jails and Stations

#### **Release Time**

#### **Elevate Concerns**



Release Time to Represent Employees

Attend Labor Mgt Meetings

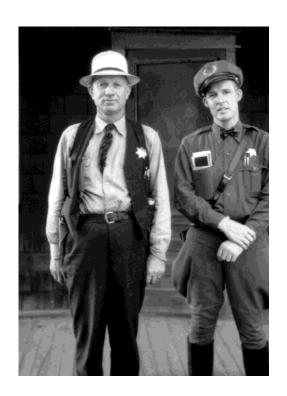


To Command

What are some Challenges Transitioning from Peer to Supervisor?



## Transitioning Peer to Supervisor



**Key Concepts for New Supervisors** 



Separate Personal Relationships From Professional



Let Staff Know You Take Your New Responsibilities Seriously



Treat All Employees Equally



Ask For Advice or Strategy from 2nd Level Manager or Mentor

### Wellness

#### **Key Concepts for New Supervisors**





**Emotional Health:** Suicide Prevention, Substance Abuse, Stress, Trauma Mgt



**Financial Health** – Retirement Planning, Managing Debt, Gambling Addiction

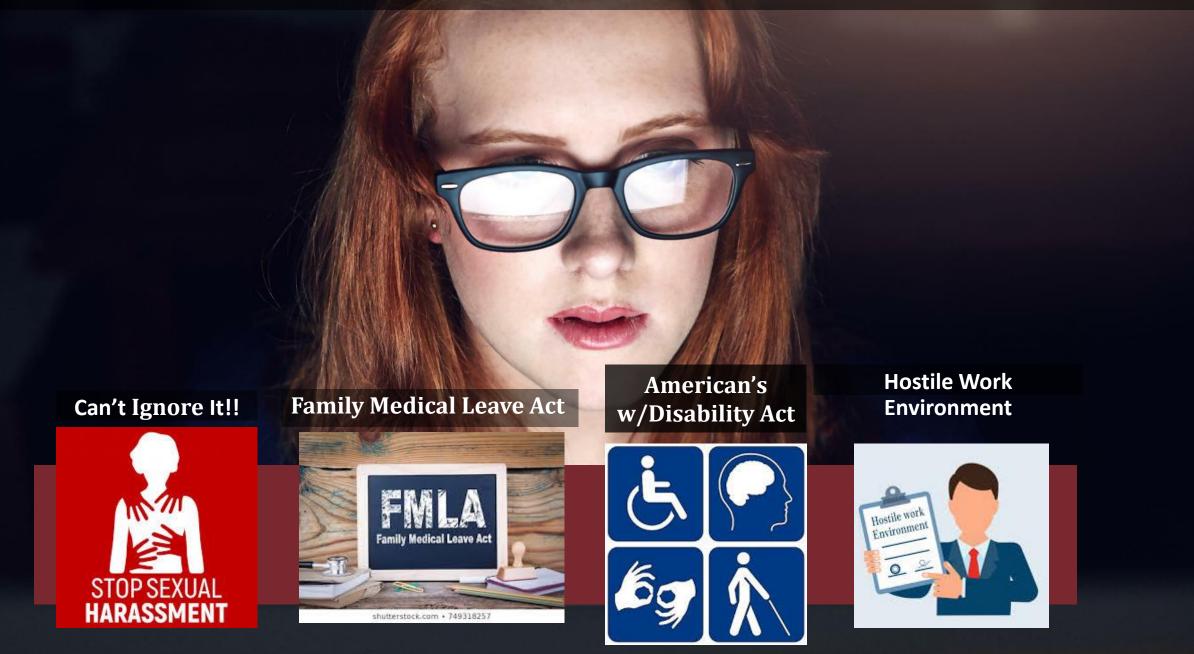


**Physical Health** – Exercise, Sleep, Disease Management

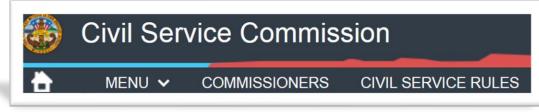


**Veterans and Military** – How can we Support?

## **Key Concepts for New Supervisors**









# **Employment Discrimination**

Governing Bodies

**Provides Oversight** 

Requests the Department to Investigate Complaints

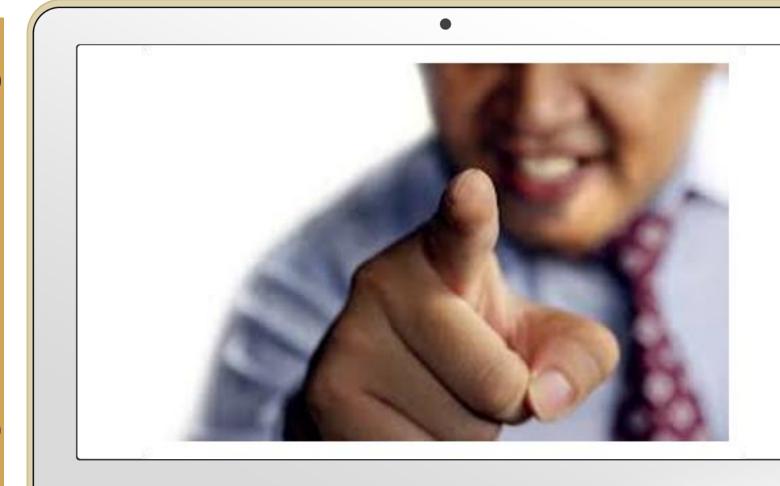
**Reviews Department's Response** 



#### Retaliation

It is illegal for an employer to retaliate against any employee who is engaged in protected activity.

You cannot discharge,
demote, suspend or
discipline, loss of wages, loss
of benefits an employee who
engages in a protected
activity.



### **Components of Retaliation**

- Employee engaged in a Protected Activity
  - Union Participation Union Rights
  - Making a Complaint Whistleblower
  - Filing for FMLA ADA
- Adverse Action by the Employer/Manager against the employee.
  - Termination, Demotion, Loss of Wages, Loss of Benefits, Non-Selection, etc...
- Connection existed between the two.



#### Reasonable Person Standard

- The situation must be viewed from the perspective of a reasonable, third party
- Would a reasonable person, facing the same situation, find the behavior hostile, offensive, intimidating, or retaliatory



## **Key Concepts**

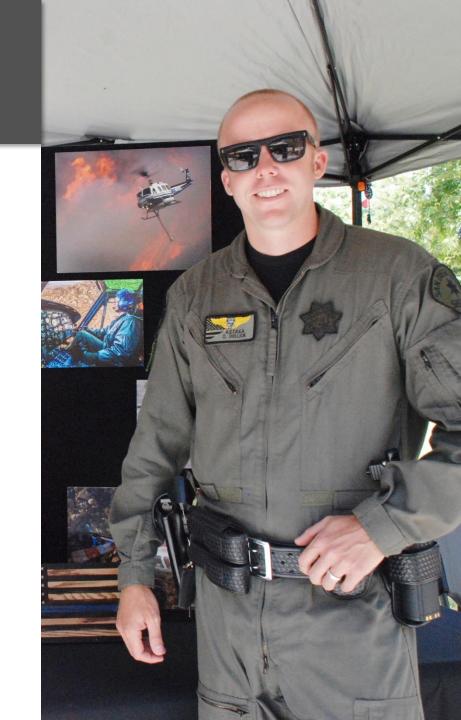
Know Your People!

Progressive Discipline

Non-Retention / Failure of Probation

Nothing should Surprise an EE

Accommodate Accommodate Accommodate Different
Bargaining
Units –
Different Rules



## Final Thought



# Career Preparation and Planning

"The person who starts the race is not the same person who finishes the race".

-Marathon Spectator Sign

"No marathon gets easier later. The halfway point only marks the end of the beginning."

-Joe Henderson



# Thank You

- Adam Landers
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