



Data Service Division

The mission of Data Services is to continually provide strategic IT Vision, leadership, solutions and services to support the Department in achieving its goal.



Policies & Procedures

- 7.4 Cellular Phone/Other Wireless Electronic Devices
 - The purpose of this policy is to define standards, and restrictions for users who have access to Department data from a mobile device.
- 7.13 Sheriff's Use and Support of Information Technology
 - In order to manage system & network security effectively.



Protecting our Information

Threats/Violations Found


The following threats or security policy violations have been resolved.

Virus/Malware

All detected threats were handled successfully. Contact Sheriff's Data Services Helpdesk at 858-571-4211 with questions.

Last threat found: 2/22/2016 9:15

TREND MICRO | Alerts - OfficeScan



Sorry to interrupt your browsing.

We apologize for the inconvenience, but you are not authorized to access this website.

Why is this website blocked?

Mainly, it boils down to protecting the security of our users, computers, networks and infrastructure from digital threats.

Reason: The site was blocked due to following category: Compromised Websites.
URL: <http://calibrepress.com/>

Options: Click [more information](#) to learn more about your access policy.

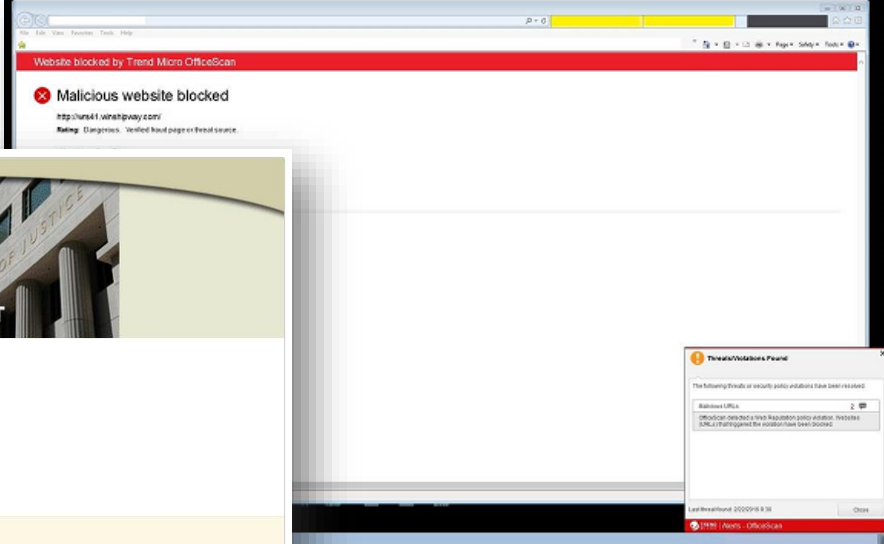
We are Listening.

Is access to this site required for you to conduct official Sheriff's business? Per [P&P7](#) Section 13 (7.13 SHERIFF'S USE AND SUPPORT OF INFORMATION TECHNOLOGY), you may submit a command approved exemption request to the DSD HelpDesk.

If you have any questions or feedback please send an email to helpdesk@sdsheriff.org

Thank You!

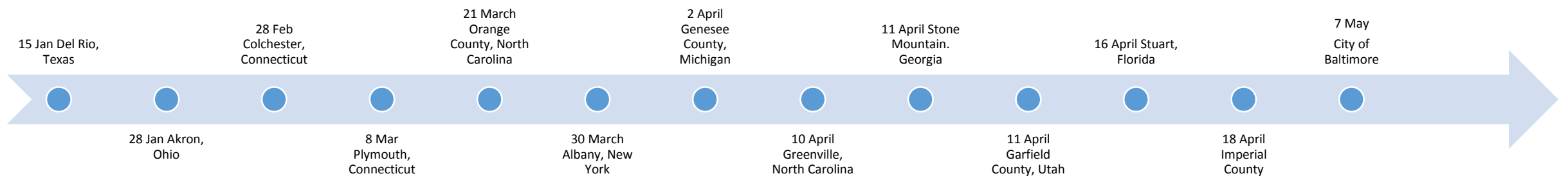
San Diego County Sheriff's Department
Data Services Division
[Sheriff's Employees Intranet Portal](#)



Recent Cyber Incidents

Notable Incidents

- Port of San Diego – SamSam Ransomware – September 2018
- City of Baltimore – Ransomware – May 2019
- Imperial County – Ransomware – April 2019
- City of Atlanta – SamSam Ransomware – March 2018 – Recovery Costs approx. \$6 million up to \$17 million
- Colorado DoT – Ransomware – February 2018 – Recovery Costs between \$1 Million - \$2 Million
- City of Baltimore – Ransomware – May 7 2019 – Recovery Costs estimated to be over \$18 Million



Current Efforts

- CAD
- RMS
- Video
- JIMS
- Mobile Devices
- AB953
- BWC
- E-mail
- ROSS
- Medical
- Internet site
- New SDLaw applications
- PowerBI
- SDSOCals
- 1421
- Cloud
- Security (Bitlocker, AA, etc.)



Requests for information

- Who
 - Staff's first and Last name
 - Staff's ARJIS and Employee Number
- What type of information
 - Email and\or Internet Usage (most common)
 - File Access
 - Specialized application access (Jims \SDLAW\CLETS)
- Time period of interest
 - Be as specific as possible. Give beginning and ending time frames
- Details
 - Specifics for recovery of information only. Details of inquiry are not needed.



Requesting IT resources

- For smaller requests
 - Start a justification
 - Include your chain of command
 - DSD will assess the impact
- For larger project
 - Usually they are initiated by Bureaus
 - Involve larger teams
- Inputs, ideas, suggestions & recommendations are all welcome. Send them to CIO@SDSheriff.org or (858)692-6089



Questions?

Bizarro by Dan Piraro



My Contact Information
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