



# Technology Services

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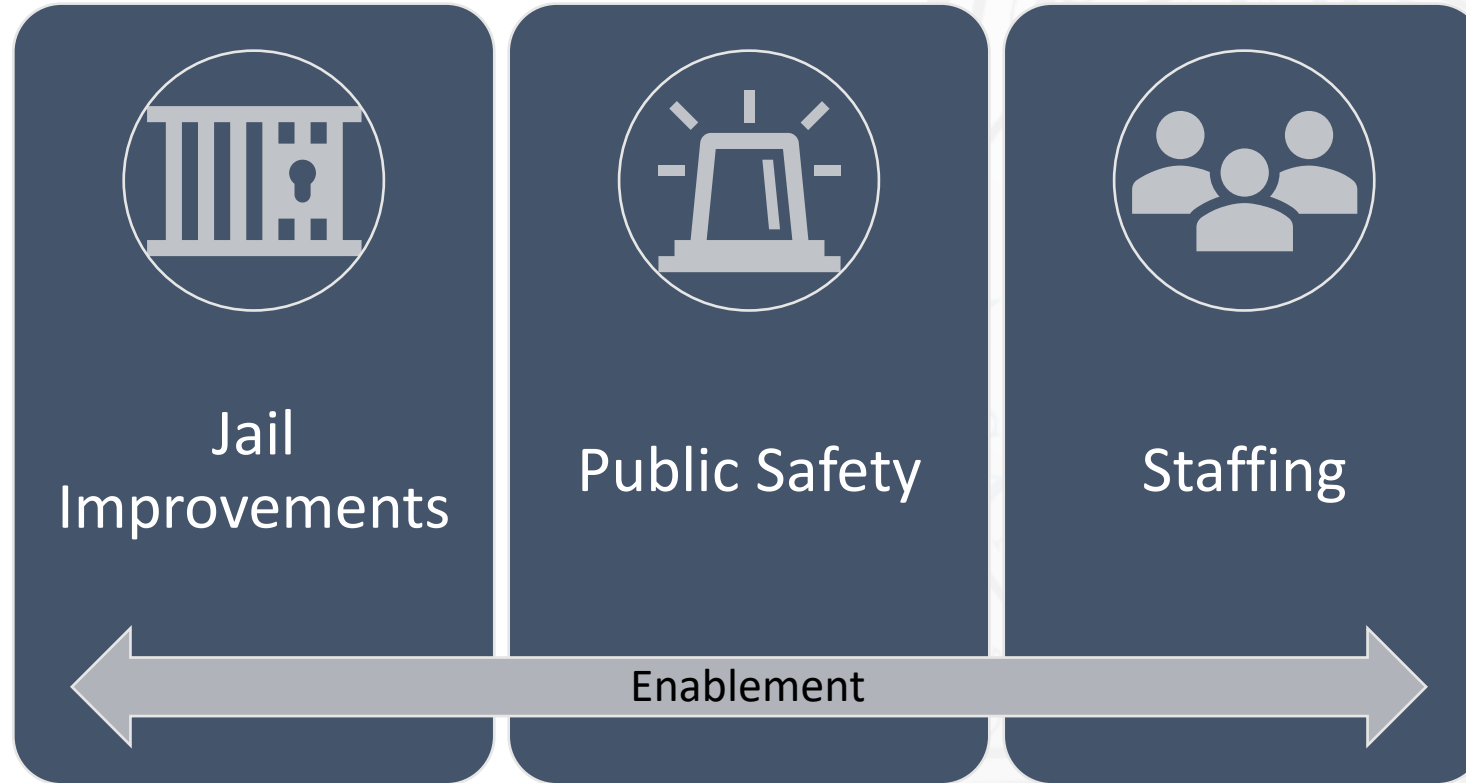
# Executive Summary

Technology Services is comprised of Wireless Services Division and Data Services Division. Together Technology Services delivers **mission-critical** voice and data communication to the Department and the region.

WSD is tasked with managing the Regional Communications System that is responsible for delivering mission-critical communications to 13 PSAPs and over 200 agencies with the area of responsibility that spans San Diego County and Imperial County.

Similarly, DSD is responsible for supporting the Department's technology needs while providing services to over 12,000 users from 70 local, state, and federal agencies

# Priorities



# Snapshot



3,500



30



3,000



700



550



600



20,000



350



77 Agencies  
SDLaw



100K  
Queries/Day



7,000



2.2 PB  
(~600K HD Movies)



7,700



15,146

# Policies & Procedures

## **7.4 Cellular Phone/Other Wireless Electronic Devices**

The purpose of this policy is to define standards, and restrictions for users who have access to Department data from a mobile device.

### **7.13 Sheriff's Use and Support of Information Technology**

In order to manage system & network security effectively.



# Projects

- Cybersecurity
- Firewall Projects (6)
- Vulnerability Management
- Single Sign On
- Cloud Migration
- Desktop Replacement
- DSB BWC
- DSB RFID
- Interview Room Systems
- Video Redaction
- TechCare Enhancements
- Phone RFP
- DSB Biometrics Pilot
- UAV & ASTREA Live Stream
- Body Scanners
- Password less/FIDO2 Pilot
- CLETS Certification Management
- DV Form Application

# Projects

- LESB BWC to Body 3
- BWC Retention
- Infrastructure Modernization
- Apple Watch Pilot
- MS Defender for Identity
- SDLaw Modernization
- CLETS Message Switch RFP
- Data Loss Prevention
- Alternatives to Incarceration
- LIMS
- PowerBI & Dashboards
- Mug shots upgrade
- GIS Upgrade
- Jail Wireless
- CAL-ID
- Youth Transitional Campus



# Projects

- Peregrine
- BriefCam
- Radio GPS Pilot
- CAD RFP
- NG9-1-1 Transition
- AWS Connect Pilot
- LPR Projects
- MDC Replacement
- Command Vehicle RFP
- CALOES CAD Data Sharing

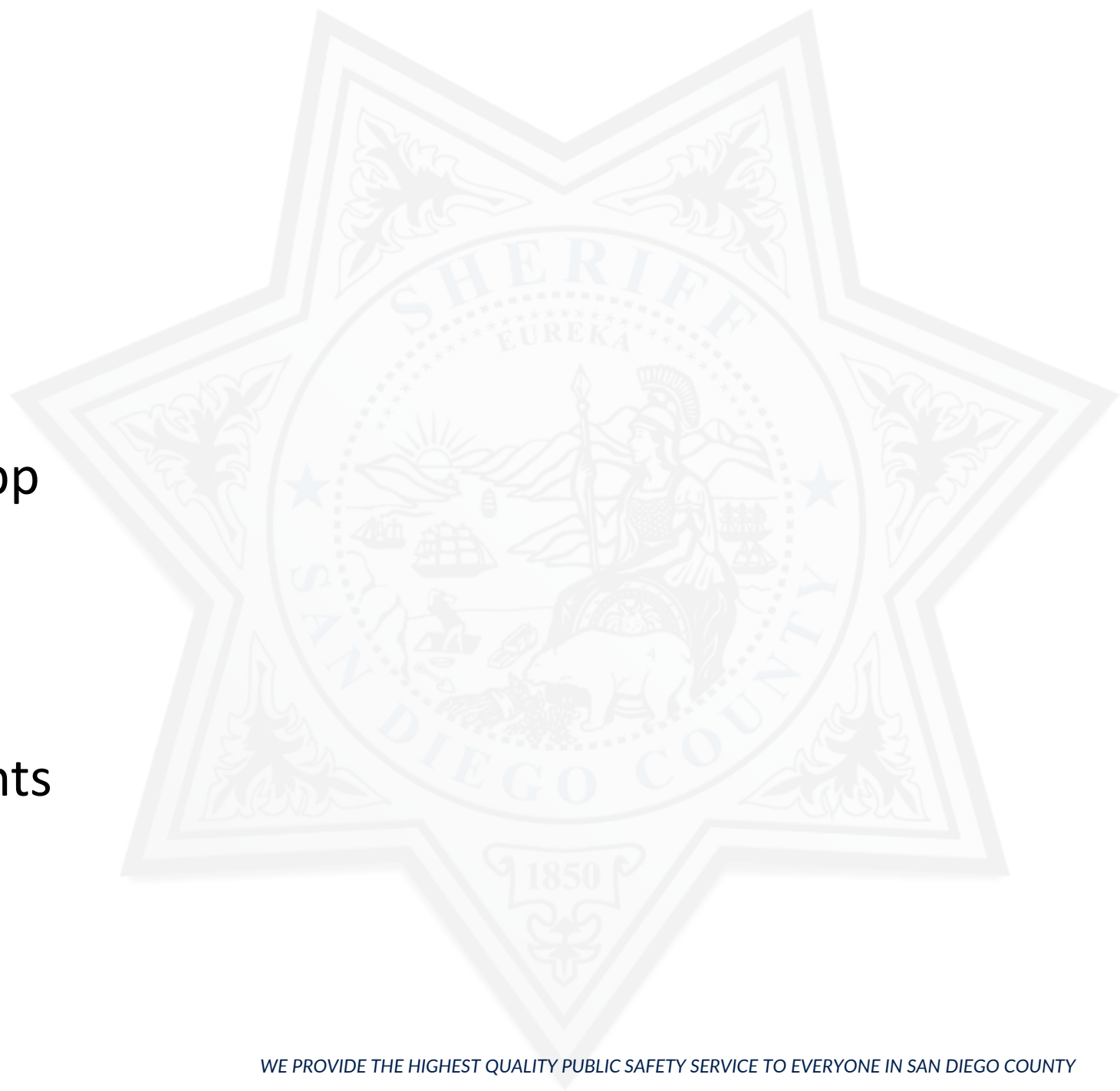
- Re-entry Services laptop
- Internet upgrades for Detentions
- Detentions RF system upgrade
- Microwave connectivity to jails
- Fire VHF
- RCS System Upgrade
- Upgrade Hendrix Peak
- Lowrance Welk radio coverage
- MobileID RFP
- Courts Case Management System

# Projects

- Generator replacements
- RCS Radio Programming
- Rady's Children's Hospital
- Kaiser San Marcos
- County Fire Radio Programming
- OTAP/OTAR Pilot
- Sheriff Radio Programming
- RCS Cybersecurity Monitoring
- Voice Recorder Upgrades
- **NICHE RMS**
- NetRMS DA Interface
- **CCW Application**
- **RIPA Enhancements**
- **TAK**
- **Electronic T-Card**
- **Homicide Incident Management**

# Projects

- **SED Training Application**
- Retail Theft Reporting App
- Recruitment Engagement App
- Position Report System
- MLU Automation
- Safe City Initiative
- Call For Service Enhancements
- AutoHelo
- NetRMS Retention Module





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## Questions/Discussion