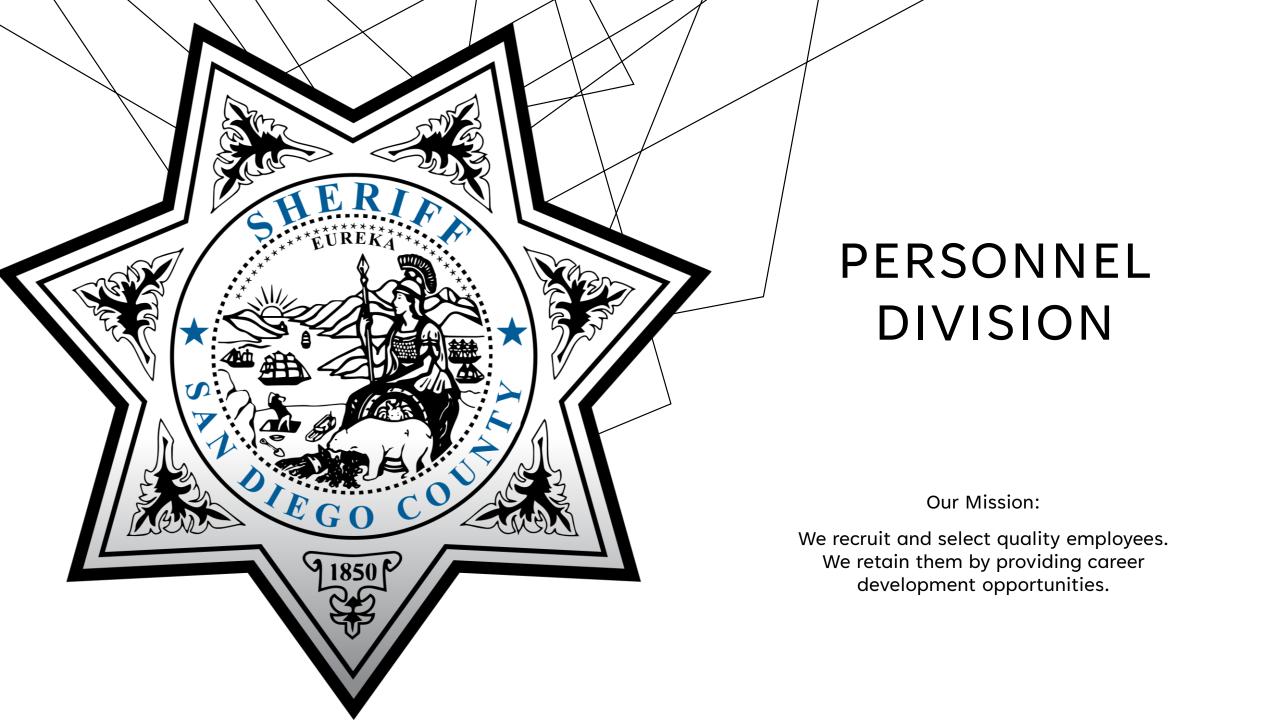


**INTERVIEW VIDEO** 



# WHAT QUESTIONS DO YOU WANT ANSWERED?

We'd like to make sure we cover all inquires about Personnel.

#### **AGENDA**

- Roles of Sheriff's Personnel
  - County HR, PSG, DHRO's and Hiring Managers
- Filing a Vacancy, Recruitment Process, Selection
- Background Process
- New Employees
- Employee Performance Evaluations
- Separations
- Position Management

#### MEET OUR TEAM



Martinez, Melissa G HR Manager



Reyes, Ruby



Louch, David



Osuna, Matilde



McCarty, Marisa



Schible, Elaine



Lavigne, Gene



Rodriguera, Brenda HRS



Pflieger, Alicia HRS



Gomez, Kristina HRS

## ROLES



#### County Human Resources

- Responsible for recruitments, including applications review, testing and determining if candidates meet minimum qualifications to be placed on eligible lists.
- Sheriff Personnel is not involved in determining if a candidate meets minimum qualifications or placing candidates on eligible lists
- Reviews and approves specific requests before they can happen
  - CARs, positions movement, including moving from one department to another
  - Reclassing positions
  - Temp assignments
  - Recruitments
  - Pay rate changes for certain classifications

### Public Safety Group

#### Group HR Director

- Business Partner with the Sheriff's Department
  - District Attorney
  - Office of Emergency Services
  - Medical Examiner
  - Probation
  - Public Defender
  - San Diego County Fire Authority/EMS
  - San Diego Sheriff's Department
  - Animal Services
  - Child Support Services
  - Reviews and approves HR Specific requests:
    - New Lists (New Requisition)
    - Temp Assignments
    - New Recruitments
    - Increase Vacancies
    - Salary Increases

#### Sheriff Personnel Division

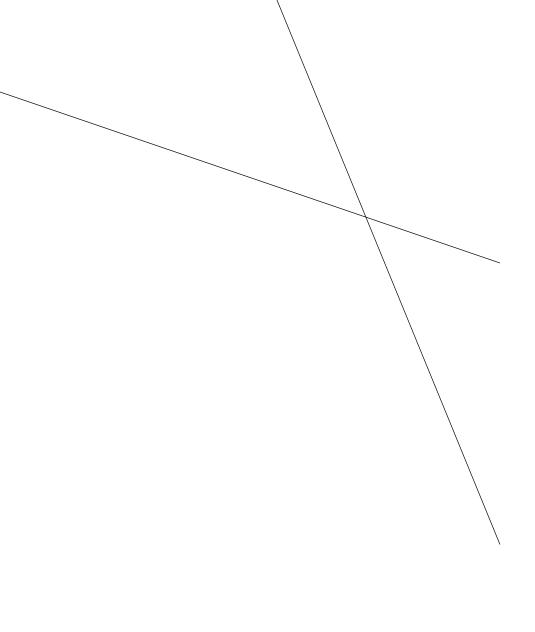
## Responsible for:

- Recruiting
- Interviewing
- Backgrounds
- New Hires & Transfers
- Separations & Retirements
- Personnel records

## Hiring Managers/Supervisors

#### Responsible for working with DHRO/Personnel to:

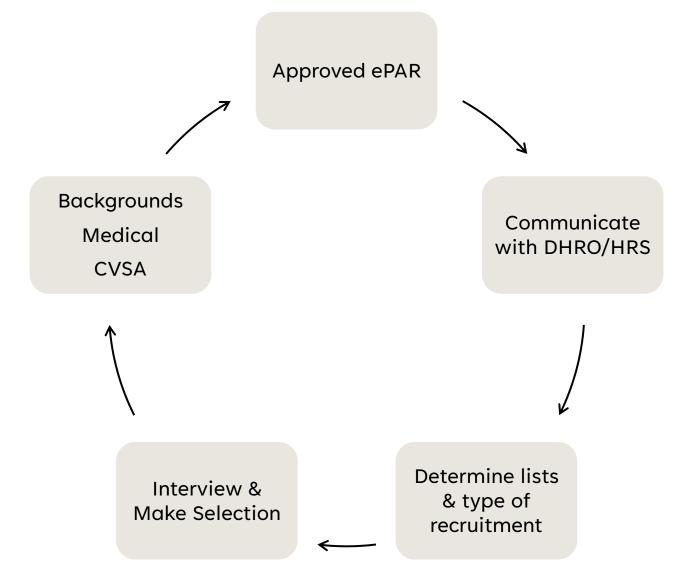
- Anticipate the vacancy
- Complete ePAR
- Develop the recruitment plan with the DHRO
- Select the right candidate
- Create a good onboarding experience
- Continue positive engagement



## Filling a Vacancy

Recruitment, Selection and Backgrounds

#### FILLING VACANCY PROCESS



# EPAR APPROVAL/REVIEW PROCESS

#### **Personnel Review Only**

- Fill a vacancy.
- Promote an under-filled incumbent.

2023

#### **Budget & Undersheriff Review**

- Hire temporary/Temporary assignment to higher class
- Dual fill
- Reclassification
- Other actions (Specialized Assignments, Bilingual, etc.)

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#### HOW TO FILL OUT THE EPAR

- Sheriff's website:
  - Bureaus Human Resources Personnel ePAR
    - ePAR Index (sdsheriff.com)
- Position numbers, Department ID and location codes
  - Position Report (Chrome Only)
- Selecting the approvers
- When can you submit an ePAR?

2023

#### IS THERE A LIST?

## Yes

What type?

- Promo
- Regular
- Department Select

Selection ProcessInterviews

## No

New Recruitment

- Wait to get list of names

Selection ProcessInterviews

## Recruitment Plan: Things to Consider

- Type of recruitment
- Subject Matter Expert vs. Interview Panel
- Ideal candidate
- Department/Division current needs
- Succession planning
- Defining and reaching applicant pool
- Diversity
- Advertisement
- Timeline
- Civil service rules

Hiring Manager makes the candidate selection, not Human Resources

#### WHAT IS YOUR ROLE?

#### **Professional Staff Vacancy**

- Notify DHRO when a vacancy has occurred
- Work with DHRO on various options to fill the vacancy
- Possible SME, panel member, rater of applications for DHR
- Assist with the recruitment plan:
  - Review job announcements and transfer opportunities
  - Develop interview questions
  - Select interview panel
  - Participate in the candidate selection

#### SELECTION PROCESS: THINGS TO CONSIDER

- Oversee and provide direction for the following:
- Type of lists and criteria
- Evaluation mechanisms and interview questions
  - Selecting a Panel
  - Developing interview questions
  - Creating anticipated responses
  - Scoring
  - Selecting the best fit for your division
- Timeline
- Civil Service Rules

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#### JOB ANNOUNCEMENT

#### **Blind Application:**

The Department of Human Resources will remove personally identifiable information from all new recruitments. This practice, called Blind Applicant Screening, will hide a candidate's personal information that could influence or bias a hiring decision. Personal information includes name, phone number, address, gender, age, and race. This process will help contribute to a fair and equitable selection process leading to a more diverse and inclusive workforce. The most highly qualified candidates, based on the evaluation results, will be referred for an interview. Be sure to include your experience in meeting the minimum requirements in both the Work Experience section and the Supplemental Questionnaire section of the Application. Resumes will not be accepted in lieu of the application Work History and/or supplemental questionnaire.

Sheriff's Senior Fingerprint Examiner-22280208 | Job Details tab | Career Pages (governmentjobs.com)

#### QUESTION?

You have a Sergeant or Supervisor who is going on extended FML for 12 weeks. You want to have an Acting Sgt. or Supervisor. Does your e-PAR have to go through the budget phase?

# YES

The PAR will be reviewed by Budget and the Undersheriff.

#### QUESTION?

You have an internal candidate that is a perfect fit to fill your vacancy. How do you get their name on a list to interview?

## Department Select List

You would ask your DHRO/HRS for the Department Select list.

# BACKGROUND PROCESS

## Backgrounds

# Professional Timeline Professional staff 4-6 weeks

#### **Beginning Process**

- Limited Security Clearance
- Records Check
- Personal History
- Employer, Personal and Landlord References
- Neighborhood check
- Credit check, when applicable
- CVSA and fingerprints
- County Medical Exam and e-verify

#### QUESTION?

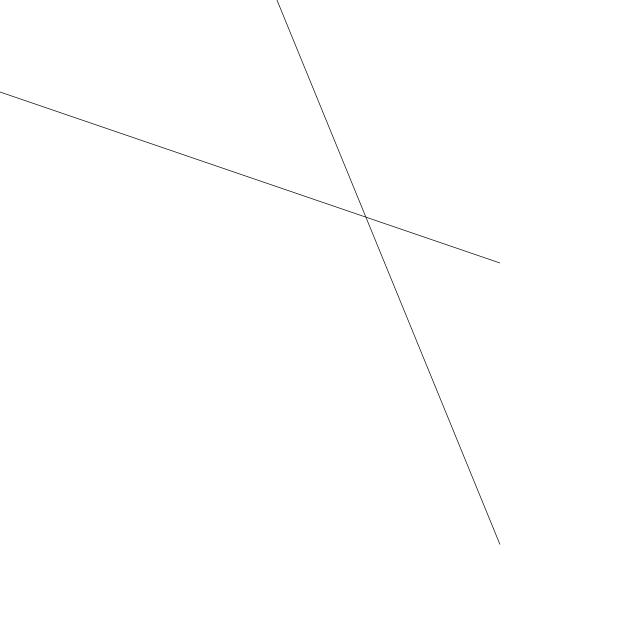
My Captain was notified that our candidate was disqualified. They would like to know why. Can you tell me why they were disqualified?

# NO

The reasons are not shared with the Hiring Manager or the Candidate. This is considered confidential information

How many candidates do you think are currently in the Background Process?

| Candidate Recruiting Status                                 | Count |
|-------------------------------------------------------------|-------|
| Backgrounds                                                 | 43    |
| New Hire                                                    | 20    |
| Pending Recruitment Request                                 | 20    |
| New Vacancy due to Internal – Demotion, Promotion, Transfer | 17    |
| New Recruitment                                             | 15    |
| CVSA                                                        | 9     |
| Medical                                                     | 6     |
| Pending List                                                | 4     |
| Interviewing                                                | 173   |
| Vacancy Total                                               | 307   |



## New Employees

## New Employees

- Schedule
- Location
- Parking info
- Dress Code
- Orientation
  - County NEO
  - Sheriff NEO
- Training Plan
- Setting Expectations
- Month/year evaluations

## - County/Sheriff NEO Personnel -NeoGOV Onboarding - Direct Deposit, 19, W4, Auth to Drive **New Hire** -schedule -location -dress code Supervisor -parking -expectations -evals

This is done prior to their start date

#### QUESTION?

I have two new employees starting on the same day. One is an entry level clerical position, and one is a Correctional Counselor.
Should I create separate expectations? Does their probation period end on the same day?

## YES & NO

Both new employees should receive expectations for their specific assignments and classifications.

Probation periods are different for every classification. In this case, 12 months for Correctional Counselor and 6 months for Office Assistant.

# EMPLOYEE PERFORMANCE EVALUATIONS

#### **EVALUATIONS**

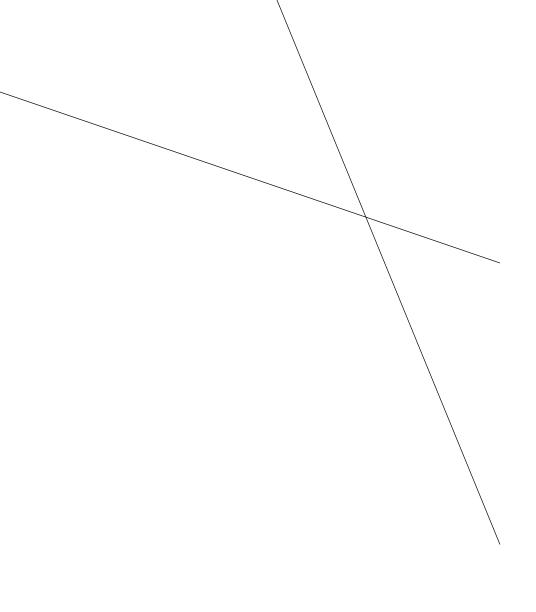
- Appeal process
- Role of the reviewer
- Salary increases (ESAP)
- Timelines
- Non-retention packets
  - Importance of Monthlies
  - Probationary Evaluations

#### QUESTION?

I have an employee that has not received any monthlies, or a mid evaluation. They are in their 11<sup>th</sup> month of probation. Can I fail them on probation without these?

## **DEPENDS**

However, every situation is unique and should be discussed with your Chain of Command, DHRO or Employee Relations.



# Separations

Resignations/Retirements/Transfers

# Separations

- Employee sends resignation/retirement/transfer email; forward to personnel
- DHRO/HRS will reach out to employee to get specifics on their resignation
- DHRO/HRS will request that the Exit Interview be signed and returned before last day.

### QUESTION?

Does someone in another bureau see the exit interviews? Who does see it?

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## YES

Exit Interviews are distributed to Command Staff.

## POSITION MANAGEMENT

Reclasses, position movement and position studies

## CLASSIFICATIONS ACTIVITY REQUESTS (CARS)

#### **Types**

- Position movement between Dept. ID's
  - Approvals
- Adding a position
  - New FY or Mid-Year
- Reclasses a position
  - Vacant or encumbered
  - Documents needed
- Position Studies
  - What is a position study?
  - What does the process involve?
  - What is the status of the study?

## QUESTION?

I need position number 12345 moved to a new department ID next pay period. Can Personnel make it happen?

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# YES

IF the request is approved by Command.

## HARD TO RECRUIT CLASSIFICATIONS

Earn **\$1000!** The County has established a Referral Reward Program that rewards employees for referring candidates who are hired into identified hard to recruit jobs at the County.

Personnel Home (sdsheriff.com)

#### **Please Note:**

•Only written referrals by an eligible employee during the recruitment period (after 9/9/22) qualify. The referring County employee's name must be on the application at the time of submittal.

•You must complete and submit electronically a Confidential Referral Form within 90 days of referred employee's start date.

## HARD TO RECRUIT CLASSIFICATIONS

| 002387 – Quality Assurance Specialist             | 004533 – In-Service Education Coordinator              |
|---------------------------------------------------|--------------------------------------------------------|
| 002820 – Sheriff's Emergency Services Dispatcher  | 004538 – Staff Nurse                                   |
| Trainee                                           |                                                        |
| 002822 – Sheriff's Emergency Services Dispatcher  | 004544 – Supervising Nurse                             |
| 003615 – Assistant Engineer                       | 004546 – Sheriff's Detentions Supervising<br>Nurse     |
| 003635 – Civil Engineer                           | 004548 – Sheriff's Detentions Nurse                    |
| 003720 – Senior Ĉivil Engineer                    | 004565 – Public Health Nurse                           |
| 003785 – Land Surveyor                            | 004567 – Senior Public Health Nurse                    |
| 003812 – Engineering Technician III               | 004570 – Public Health Nurse Supervisor                |
| 003813 – Engineering Technician II                | 004615 – Certified Nurse Assistant                     |
| 003814 – Engineering Technician I                 | 004625 – Licensed Vocational Nurse                     |
| 004158 – Deputy Medical Examiner I                | 004626 – Sheriff's Detentions Licensed                 |
| 004450 D 4 M II 15 I 5                            | Vocational Nurse                                       |
| 004159 – Deputy Medical Examiner II               | 005045 – Clinical Psychologist                         |
| 004162 – Medical Consultant                       | 005087 – Sr Clinical Psychologist                      |
| 004196 – Psychiatrist                             | 005102 – Licensed Mental Health Clinician              |
| 004199 – Psychiatrist Specialist                  | 005253 – Protective Services Worker                    |
| 004304 – Utilization Review Quality Improvement   | 005279 – Sheriff's Detentions, Mental Health           |
| Supervisor                                        | Clinician                                              |
| 004314 – Utilization Review Quality Improvement   | 005280 – Sheriff's Detentions, Chief Mental            |
| Specialist                                        | Health Clinician                                       |
| 004346 – Public Health Microbiologist             | 005746 – Deputy Sheriff                                |
| 004348 – Supervising Public Health Microbiologist | 005747 – Sheriff's LE Cadet                            |
| 004353 – Senior Public Health Microbiologist      | 005757 – Deputy Sheriff – Detentions/Court<br>Services |
| 004517 – Certified Nurse Practitioner             | 005797 - Sheriff's Detention/Courts Cadet              |
| 004525 – Psychiatric Nurse                        | 006035 - Equipment Operator                            |

# THANK YOU

