San Diego County Sheriff's Department Detention Services Bureau - Manual of Policies and Procedures

DATE: MAY 4, 2022

NUMBER: P.2

SUBJECT: TELEPHONE ACCESS

RELATED SECTIONS: N.5

PURPOSE

To establish guidelines that will permit incarcerated persons to use telephones during normal operating procedures.

POLICY

All incarcerated persons will be provided reasonable access to a telephone beyond those telephone calls required by section 851.5 PC. Sworn staff members shall not turn off telephones as a punitive measure when incarcerated persons delay their response to programs, services, medication distribution, etc.

Nothing in this section is intended to limit the authority of the facility commander to revoke an incarcerated person's telephone access as necessary to preserve institutional safety and security, nor prevent criminal activity. When such action is taken, the facility commander shall implement a plan that allows an incarcerated person to contact by telephone their attorney and the courts.

PROCEDURE

Telephones will be located in areas accessible to incarcerated persons during dayroom or recreation time when they are allowed outside of their assigned cells or dorm living units. Telephone calls will be at no cost in accordance with County of San Diego Policy.