## SDSD Detention Services Bureau—San Diego Central Jail Green Sheet

DATE: February 21, 2023

NUMBER: P.11.C.1

SUBJECT: INCARCERATED PERSONS WHO ARE DEAF OR

HARD OF HEARING

## **PROCEDURE**

San Diego Central Jail (SDCJ) will be equipped with two different types of telecommunication devices to assist incarcerated persons who are deaf or hard of hearing. The two types of devices available are:

1.) Telecommunication Device for the Deaf (T.D.D.)

2.) Video Relay Service (V.R.S.) provided by Purple Communications

Any incarcerated persons who have been identified as being deaf or hard of hearing, regardless of classification, will be allowed to use the T.D.D. and the V.R.S. devices to remain in compliance with State Senate Bill 1008 – The Keep Families Connected Act.

- 1) The T.D.D. at SDCJ is located on the 6<sup>th</sup> Floor in the Mental Health Clinician's Interview Room.
- 2) The V.R.S. device is located on the 2<sup>nd</sup> Floor inside of Booking Window #8. The V.R.S. is hardwired and connects with an American Sign Language interpreter
- 3) Incarcerated persons brought from the housing floors to use the V.R.S. will be logged out to V.R.S. (Video Relay Service) in the Operation Status Board drop-down in the Jail Information Management System (JIMS).