

<b>Course Title:</b>		
<b>Certification:</b>		STC #00604955
<b>Certification Date:</b>		09/19/24
<b>Expiration Date:</b>		09/19/26
<b>Review Date:</b>		24/12/05
Time Block	Estimated Time	Learning Objective
0700-0710	10	Introduction to De-Escalation
0710-0810	60	Goals of Tactical Communication, Enhancing Officer Safety, and Professionalism
0810-0820	10	
0820-0920	60	Goals of Tactical Communication, Enhancing Officer Safety, and Professionalism
0920-0930	10	
0930-1100	90	Explain what De-Escalation looks like in Detentions, Active Listening & How it Can Be Applied, Recognizing Behaviors that may Affect our Judgement, and How We Should Utilize Time if we Have it.

**4.00 HOURS**

**Revised: 2020/05/01**

Topic

Why Are We Here?

Examples of Good/Bad Police Encounters

Tactical Communication Acronyms & Techniques

The Three C's, Active Listening Acronym, Emotionality vs. Rationality, How to Put it all Together

## De-escalation Course

Brief Overview of Topic/Instruction	Instructor
Instructor introductions and a brief background on why de-escalation is a hot topic in our department.	DTU STAFF
Videos of both good and bad law enforcement contacts will be shown and discussed; emphasizing the importance of good officer safety, communication, and professionalism.	DTU STAFF
BREAK	
Students will be shown three different communication acronyms (L.E.A.P.S, 5 Step Hard Style, and S.A.F.E.R). These acronyms cover actively listening to the subject and different situations where deputies have to take action.	DTU STAFF
BREAK	
Discuss the three C's (Contain, Control, Communicate). Go over the acronyms P.A.T.R.O.L & M.O.R.E. P.I.E.S in regards to applying active listening skills and de-escalating a situation. . Show one final video of a law enforcement contact where the officer successfully de-escalates a situation. **If time permits, one or two students can volunteer to go through a de-escalation scenario utilizing the portable Force Options Simulator (F.O.S.). During this scenario, students will be able to utilize the de-escalation techniques they learned throughout the training.	DTU STAFF